



Privacy Statement

The North Hastings Family Health Team (NHFHT) are committed to protecting your personal health information in accordance with the principles and requirements of Ontario's Personal Health Information Protection Act, PHIPA (2004). When your personal health information is collected, the privacy and confidentiality is protected.

We are responsible for your personal health information.

The NHFHT is responsible for the personal health information it holds about you and has policies to protect the privacy and confidentiality of this information. The NHFHT has a privacy officer who is accountable for the organization's compliance with these policies and associated legislation.

We are clear about why we collect personal health information from you.

The NHFHT Health Link collects personal health information about you so that we can provide you with the highest quality health care and services. The primary reason we collect personal health information is to provide quality patient care and to deliver programs and services. We are required to collect certain statistical data as part of our program evaluation and mandatory reporting.

We work in a team model where physicians, nurses, pharmacists, social workers, dieticians, counselors, community workers and a variety of skilled staff are part of providing high quality services to you.

Your personal health information may be shared among a variety of health care and social service providers who are involved in your care in order to be able to address all your needs or coordinate all your services.

We ask for your consent to collect, use, and disclose your personal health information.

Every client/patient (or his/her legally authorized representative) provides consent for how their personal health information can be used.

We will limit the collection of personal health information.

The NHFHT will only collect personal health information that is necessary to improve the quality and coordination of services provided to you.

We limit the use, disclosure and retention of personal health information.

Your personal health information will not be disclosed or used for purposes other than to provide direct care or services to you, evaluation, or planning of services, unless you give consent or unless we are required by law. We will only retain personal health information as long as necessary for the fulfillment of these purposes.

We take steps to safeguard your personal health information.

The NHFHT will protect your personal health information by ensuring appropriate safeguards are in place.

You have the right to know what personal health information we hold about you.

You have the right to know what personal health information is being collected and can request access to the information.

Accuracy of personal health information.

The NHFHT takes reasonable steps to ensure that the information is as accurate, complete and up to date as is necessary for the purposes of the disclosure that are known to NHFHT at the time.

We respond to concerns and questions.

If you have questions or concerns, please contact the Privacy Officer at (613)332-5692.